

Fishers Utilities Account Set Up Instructions

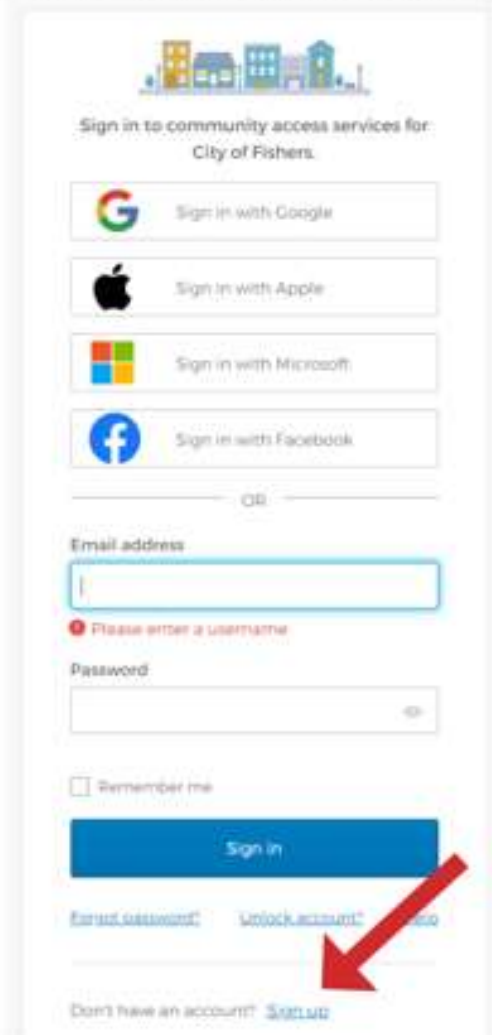
Visit: fishersin.gov/services-resources/city-services/fishers-utilities/
and click on "Pay Your Bill"



Click on "Log In"



At the very bottom, click "Sign Up"



The image shows a login page for the City of Fishers. At the top, there is a colorful icon of a city skyline. Below it, the text reads "Sign in to community access services for City of Fishers." There are four social login buttons: "Sign in with Google" (with the Google 'G' logo), "Sign in with Apple" (with the Apple logo), "Sign in with Microsoft" (with the Microsoft logo), and "Sign in with Facebook" (with the Facebook 'f' logo). Below these is a horizontal line with "OR" in the center. Underneath is the "Email address" field, which is empty and has a red error message below it: "Please enter a username". Below that is the "Password" field, which is also empty and has a toggle icon on the right. There is a "Remember me" checkbox which is unchecked. A large blue "Sign in" button is positioned below the password field. At the bottom of the form, there are two links: "Forgot password?" and "Unlock account?". Below these links is a horizontal line, and at the very bottom, there is a link that says "Don't have an account? [Sign Up](#)". A large red arrow points from the "Sign in" button down to the "Sign Up" link.

Sign in to community access services for
City of Fishers.

Sign in with Google

Sign in with Apple

Sign in with Microsoft

Sign in with Facebook

OR

Email address

Please enter a username

Password

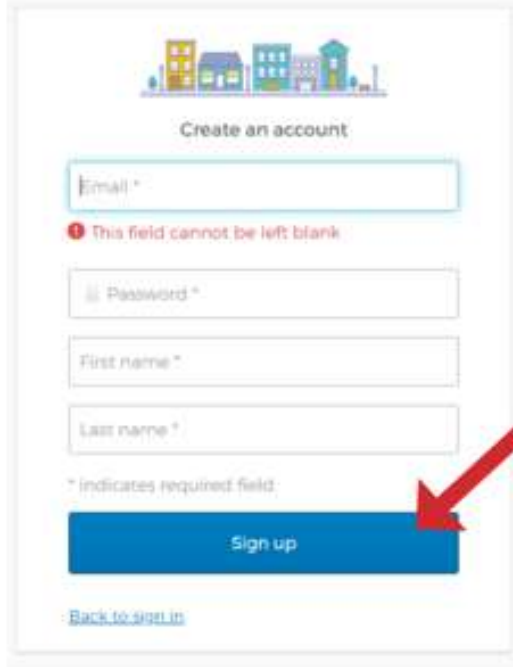
Remember me


Sign in

[Forgot password?](#) [Unlock account?](#)

Don't have an account? [Sign Up](#)

Complete the fields and click "Sign Up"




Create an account

Email *

❗ This field cannot be left blank

Password *

First name *

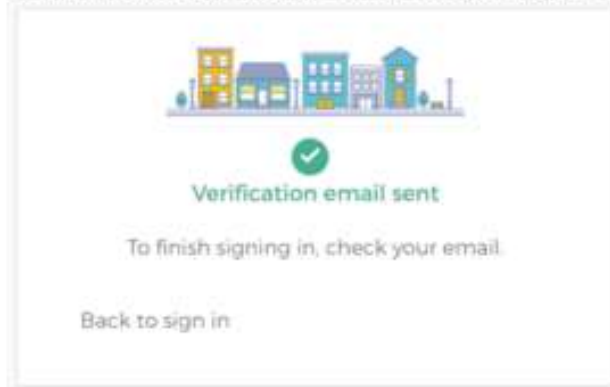
Last name *



* indicates required field.

[Sign up](#)

[Back to sign in](#)

Complete the fields and click "Sign Up"





Verification email sent

To finish signing in, check your email.

[Back to sign in](#)

Go to your email inbox and open an email from "Community Access Identity"

Hi Testing,

Welcome to your Community Access account!

Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.

Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.

[Learn more about Community Access.](#)

To verify your email address and activate your account please click the following link:



Activate account

This link expires in 7 days.

Click on the blue hyperlink titled "link to account"



The screenshot shows the 'Account Settings' page. On the right side, there is a blue hyperlink labeled 'link to account'. A red arrow points from the top right towards this link.

Input your account number and customer ID number from your bill and submit



The screenshot shows the 'Sewer & Stormwater Utilities Account Link Setup' page. It features two input fields: 'What is the account number? *' and 'What is the customer number? *'. Below these fields are 'Submit' and 'Cancel' buttons. A red arrow points to the 'Submit' button, and two other red arrows point to the input fields. A legend at the bottom left states '* indicates required field'.

You'll see your account number appear on your profile page. Follow the above steps again to add your other Fishers Utility account (sewer and stormwater accounts have to be linked separately to your profile).



Now you can click into your account by clicking on the desired account number and take action as needed.