



**FISHERS**  
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# Underground Utility Installation

## *What homeowners can expect*

When utility providers install underground infrastructure in your neighborhood, there are several stages of work that may occur. Below is an overview of the typical process and what residents can expect from start to finish.

### **Notification**

- Before work begins, homeowners receive advance notice about planned utility installation in their area from the contractor. Some examples of methods of notice are door hangers, letters, or signage placed throughout the neighborhood.

### **Marking & Locating Existing Utilities**

- To ensure all existing underground utilities are protected, utility locators will mark the approximate location of these lines with flags or colored paint.
- **Please do not move or remove these flags** as they help crews identify where it is safe to dig. If you have other underground systems, such as invisible dog fences, please report this information to the contractor as soon as possible.

### **Preparation & Easement Access**

- Work crews have the legal right to access public rights-of-way (such as between the street and sidewalk) and private easements to install utilities.

### **Installation Work**

- Work may include:
  - Directional drilling or trenching to place lines underground, placement of utility boxes or junction points, and refilling trenches and restoring the area once installation is complete.
- Crews may be in your yard for a short duration or up to a full day, depending on the scope of work.

### **Minimizing Impact**

- Contractors aim to minimize disturbance, but temporary impacts to grass, driveways, or landscaping may occur. Crews will restore affected areas as work in each location is completed. In some cases, particularly during winter months, final restoration such as seeding may be delayed and completed at a later time. Adjacent homeowners are responsible for watering newly seeded areas to support germination and regrowth.

### **Questions & Reporting Concerns**

- If you have questions or concerns during the installation, especially about specific underground features, contact the project's designated communication line or visit the construction information portal provided by the utility through the notification methods listed above.

### **Tips for Residents**

- Keep all notification materials until the project is complete.
- Document any concerns with photos and notes.
- Reach out early to the utility company if you believe utility flags do not correctly identify features on your property.

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